

CareTutor

LIVE Webinar

Oliver McGowan Training: LDSS funding, delivery options and evidence made simple

📅 16.04.2026

🕒 11:00 AM BST



Speaker :
Mark Thomson



Speaker :
Jordan Muhita



Who are we?

- ✓ Specialist video-based eLearning and LMS for adult social care
- ✓ 100+ CPD-accredited courses, with a new course released every month
- ✓ Mixed formats: live action filmed in real care settings, plus animations and scenarios
- ✓ Built with, and peer reviewed by, subject matter experts
- ✓ Backed by over 20 years' experience in the care sector
- ✓ Ideal for induction, refreshers and Care Certificate learning
- ✓ Feature-rich LMS to assign, track, report and download certificates
- ✓ Weekly virtual delivery of Skills for Care funded leadership training
- ✓ Bespoke eLearning to client specifications, available via SCORM for your LMS



Your Own Logo and Branding

The screenshot displays the CareTutor website interface. At the top right, there are navigation links for 'News', 'Policy Documents', and 'EN'. The main content area is divided into three sections:

- Login Form:** Located on the left, it includes fields for 'Username' and 'Password', a 'SIGN IN' button, and a link for 'Forgot login details'. A light blue banner below the form says 'Haven't you joined yet? Sign up here!'.
- Login to Pathway LMS:** A large dark red banner on the right features the Angel Care logo and lists three benefits: 'Access courses' (with a hand cursor icon), 'Complete Assessments' (with a checkmark icon), and 'Earn eLearning Points' (with a star and ribbon icon). The background of this banner shows a woman in a peach-colored shirt talking to an elderly man in a light blue shirt.
- Learner of the Month:** A dark red banner at the bottom right features a gold star icon and the text 'Learner of the Month! Congratulations to Jenny from Angel Care - Glendale, our Learner of the Month for November 2024!'. Below this, three categories are listed with icons: 'Activity Superstar' (120 logins), 'Perfectionism Star' (16 tests with 90%+), and 'Communications Explorer' (16 discussion topics / comments). A photo of Jenny in a wheelchair is shown with five gold stars above it and the caption 'Jenny, our Learner of the Month!'.

Our Traffic Light Report

Report Builder
Certification Report
Course Progress Report
Download Excel

User Certification Report

Report Key

● = Course Completed
 ● = Refresher due within 60 days
 ● = Refresher overdue

Show rows

User Search

	Care Home Health and Safety	Dysphagia Awareness	Effective Communication	Effective Communication 2	Equality, Diversity and Inclusion	Food Safety and Hygiene in the Care Home	GDPR for Care Workers	Infection Prevention and Control in the Care Home	Personal Care Tasks Volume 1	Personal Care Tasks Volume 2											
REFRESHER PERIOD =	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year											
SURNAME	FIRST NAME	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE		
Onyeneke	Chikamso	17/06/24	17/06/27	28/05/25	28/05/28	30/05/25	30/05/28	30/05/25	30/05/28	17/06/25	17/06/28	10/07/24	10/07/27	10/05/24	10/05/27	10/07/24	10/07/27	02/06/24	02/06/27	02/06/24	02/06/27
Aluko	Chioma	19/05/24	19/05/27	19/08/24	19/08/27	07/06/24	07/06/27	12/06/24	12/06/27	23/05/25	23/05/28	28/06/24	28/06/27	21/06/24	21/06/27	29/09/23	29/09/26	21/08/24	21/08/27	21/08/24	21/08/27
Chuka	Gideon	19/06/24	19/06/27	28/05/24	28/05/27	03/06/24	03/06/27	03/06/24	03/06/27	04/06/24	04/06/27		Enrolled	29/05/24	29/05/27		Enrolled	13/06/24	13/06/27	13/06/24	13/06/27
Person	Great	29/04/25	29/04/28	10/05/25	10/05/28	03/01/25	03/01/28	21/02/25	21/02/28	14/01/25	14/01/28	20/05/24	20/05/27	12/01/25	12/01/28	20/05/24	20/05/27	23/01/25	23/01/28	07/02/25	07/02/28
Onuwa	Jordan	19/05/25	19/05/28	29/06/25	29/06/28	10/01/25	10/01/28	11/01/25	11/01/28	04/02/25	04/02/28	06/05/25	06/05/28	11/01/25	11/01/28	13/05/25	13/05/28	13/05/25	13/05/28	13/05/25	13/05/28
Sekuma	Martin	15/12/24	15/12/27	27/07/24	27/07/27	27/07/24	27/07/27	29/07/24	29/07/27	29/07/24	29/07/27		Enrolled	29/07/24	29/07/27		Enrolled	24/05/25	24/05/28	24/05/25	24/05/28
Chaplin	Samantha	21/02/25	21/02/28	19/12/24	19/12/27	24/02/25	24/02/28	24/02/25	24/02/28	26/02/25	26/02/28	01/01/25	01/01/28	18/12/24	18/12/27	02/01/25	02/01/28	14/02/25	14/02/28	14/02/25	14/02/28
Akuba	Valerian	09/04/24	09/04/27	Enrolled	06/08/27	05/10/23	05/10/26	05/10/23	05/10/26	14/12/23	14/12/26	09/04/24	09/04/27	10/06/24	10/06/27	17/04/24	17/04/27	16/08/24	16/08/27	07/04/24	07/04/27

New developments

New Course Releases

- The Role of the Support Worker in Supported Living
- Multiple Sclerosis Awareness: Understanding and Supporting People in Care
- Bipolar Awareness
- Sepsis Awareness
- COSHH Awareness
- Continence Awareness
- A new range of HR Training Courses & PBS Awareness Coming Soon!

Funded Courses

Skills for Care fully funded Leadership Programmes available now

- Lead to Succeed
- Well-Led
- Leading Change Improving Care (LCIC)
- Plus three separate 1-day CPD Courses



Knowledge Hub

Articles and resources on various topics :

- Care Home Activity
- Infection Control
- Supported Living
- How to access funded training

Over 100 new articles across 15+ categories.



Updated –Traffic Light Matrix

- Can be exported for CQC inspectors, ASC-WDS information and compliance reports
- Instant visualisation of Service or learner progress.



Oliver McGowan Training : Overview and Q&A

Mark Thomson – Head of Learning & Development



What this session is about

- What the Oliver McGowan Mandatory Training actually is
- What CQC will expect
- Funding and future accreditation
- How CareTutor supports you end to end



Why this training exists

- Prevent avoidable harm
- Improve understanding and reasonable adjustments
- Funding and future accreditation
- Driven by lived experience



The legal position (why this is not optional)

- Mandatory for CQC registered providers
- The Code of Practice (Sept 2025) sets the standard
- Training must be appropriate to the role



The simple rule for Tier 1 and Tier 2

- Tier 2: On-site roles
- Tier 1: Back-office roles
- Based on contact and influence



What Tier 1 and Tier 2 involve

Tier 1 (awareness – Non-Client facing roles)

- 90-min e-learning
- PLUS 1-hour live interactive session



Tier 2 (direct care / decision-making)

- Same 90-min e-learning
- PLUS, full-day, in-person training (often run as two half-days)

Tier 1 or Tier 2?

The Oliver McGowan Mandatory Training on Learning Disability and Autism

Tier 1

For people who require a general awareness of the support autistic people or people with a learning disability may need.



90 minutes

- 1 eLearning & handbook
(~90 minutes)



60 minutes

- 2 Online interactive session
(~60 minutes)

OR

Tier 2

For people who may need to provide care and support for autistic people or people with a learning disability.



90 minutes

- 1 eLearning & handbook
(~90 minutes)



1 DAY

- 2 Face-to-face training (1 day)

What CQC will ask you to evidence

- Completion – “Show me that your staff have completed the right tier, including the live element.”
- Application – “How do you know this training changed practice?”
- Governance – “What’s your plan and how are you monitoring it?”

Money and the future

- You can claim money back – Adult Social Care Learning & Development Support Scheme (LDSS)
- Accreditation is coming – NHS England has gone out to procure a national accreditation body for the Oliver McGowan training
- We’ll walk you through both

Funding and how CareTutor helps

- Separate, ring-fenced LDSS funding for Oliver's Training.
- Available to eligible CQC-registered adult social care providers.
- Up-to-date ASC-WDS account required.
- May include regulated staff, including nurses.
- CareTutor supports compliant delivery, tracking and evidence.



Your next steps

Scan the QR Code for more details
and to Register your Interest in
Tier 1 / Tier 2 training.



Pathway LMS Features



Leaderboards



Webinars



Grouping



Unique URLs



Infographics

Includes More Exciting Features Like:

- Unique URL possible for each client and branches.
- Unlimited branches and departments
- Auto enrolment to groups of courses
- Training Matrix
- Add your own courses and training records
- Email notifications and reminders
- Accessibility options and translation to 70+ languages
- Learning pathways
- Infographics
- Webinars
- Customised Branding
- Full API connectivity
- Microlearning
- Custom Reports
- Connect to HR platforms

LMS Plans

For different eLearning needs



PATHWAY ESSENTIALS

- ✓ 100+ CPD Accredited Interactive Courses
- ✓ Engaging video-based content
- ✓ Unlimited Staff Turnover
- ✓ Traffic Light Training Matrix
- ✓ API Connectivity
- ✓ Auto enrolment to groups of courses
- ✓ Curricula of Courses
- ✓ Skills, Jobs, Audiences
- ✓ Custom Reports
- ✓ Gamification (Leaderboards)
- ✓ Responsive Customer Support
- ✓ Dyslexic fonts, contrast and translation to 70+ Languages
- ✓ Infographics
- ✓ Up to 10 Branches and Departments
- ✓ Customisable email notifications and reminders
- ✓ Uploading Documents against User Records
- ✓ In-built Calendar

PATHWAY PRO

- ✓ All Pathway Essentials features
- ✓ Webinars E+
- ✓ Add Third Party Courses
- ✓ Upload your own training records
- ✓ Own Logo and Branding E+
- ✓ Page with links up to 10 company documents
- ✓ Link to your own website
- ✓ Unlimited Branches and Departments E+
- ✓ Microlearning
- ✓ Learning Paths
- ✓ Migrate Data
- ✓ Blended Learning
- ✓ Automations
- ✓ Skill-gap tests
- ✓ Micro course update
- ✓ Set your own Refresher/Expiry Dates
- ✓ Add custom content and pages

**Features available in Essentials Plus(E+) Package*

PATHWAY ENTERPRISE

- ✓ All Pathway Pro Features
- ✓ Own branding on certificates and courses
- ✓ Customised URL for your own portal and each branch
- ✓ Other Customisation options

Which plan to choose?

Pathway Essentials is our base plan, designed to deliver engaging learning and development to your team. **Pathway Pro** has everything in the Essentials plan and includes some features which can be added to your Essentials Package as **Essentials Plus**. **Pathway Enterprise** offers full customisation that helps you meet all your organisation's needs.

Coming Soon!

TeamTalk

Share. Learn. Reflect. Evidence.

- ✓ Ready-made 15-minute micro-learning sessions
- ✓ Support reflective practice and inspection evidence
- ✓ Make team learning more engaging
- ✓ Save time and reduce prep
- ✓ Fits into the working day



Register your Interest

Scan the QR Code to speak with
our team or for more details!



Q&A

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