

# CareTutor

## Live Webinar: Oliver McGowan Training Overview and CareTutor's Pathway LMS Demo

**9.2★**  
Average Course  
Rating

**1M+**  
Course  
Completions

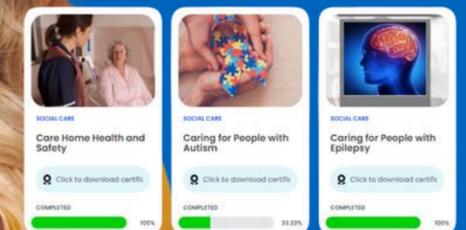
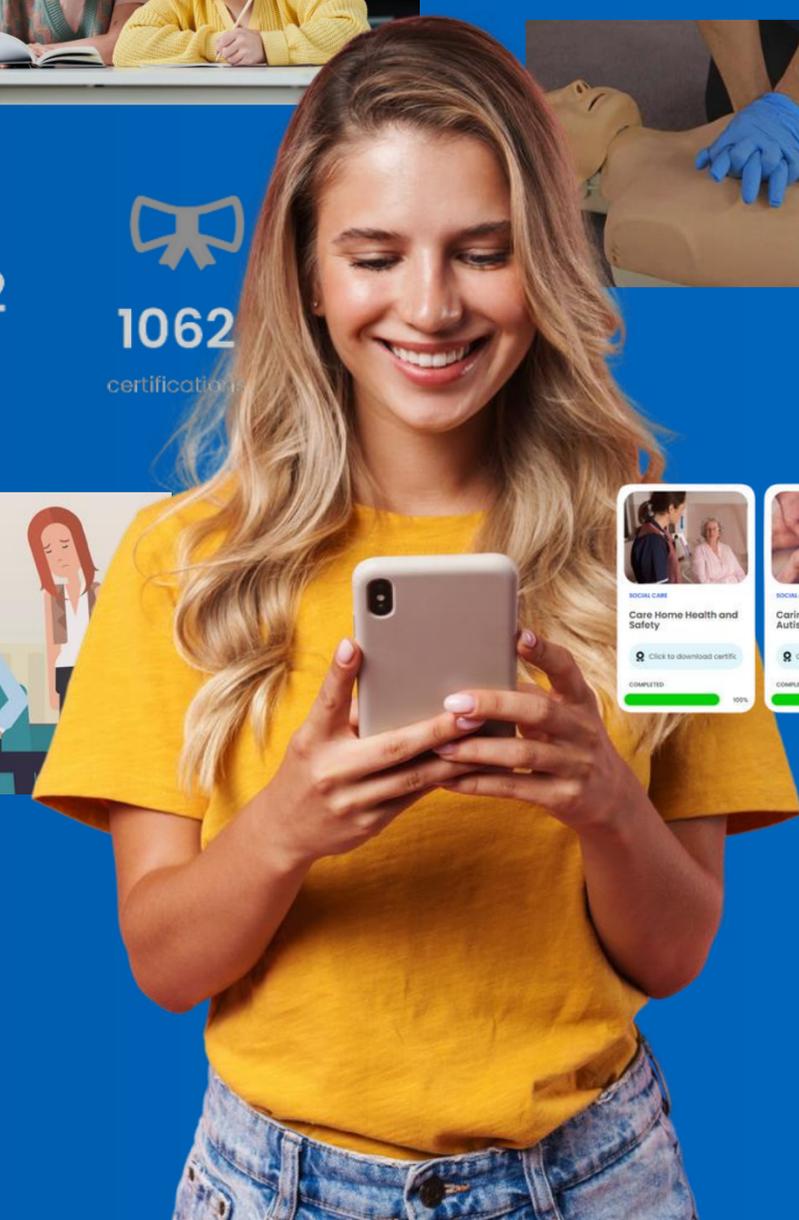


info@caretutor.org | 020 3129 5667 | caretutor.org



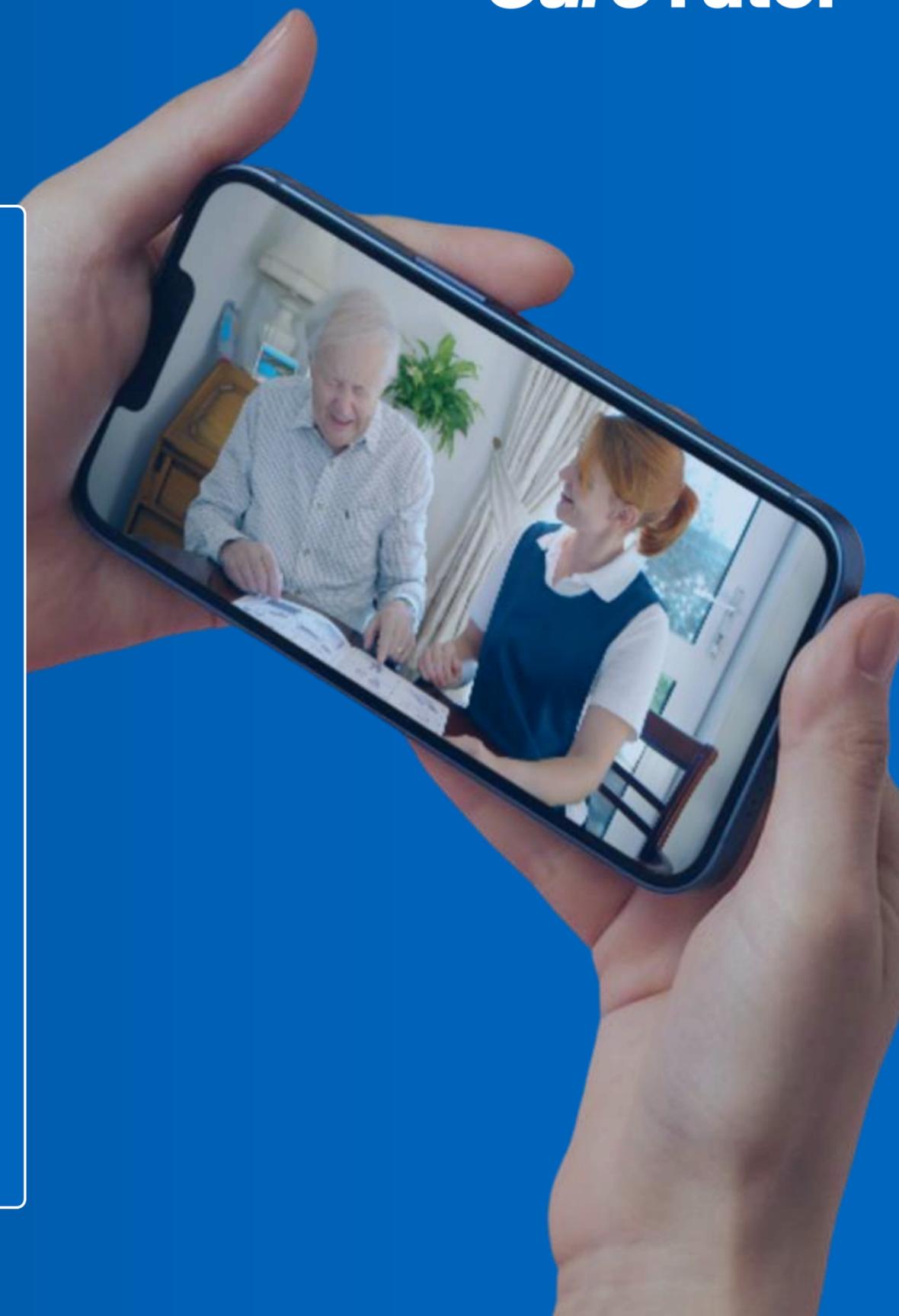
2012  
badges

1062  
certifications



## Who are we?

- ✓ Specialist video-based eLearning and LMS for adult social care
- ✓ 100+ CPD-accredited courses, with a new course released every month
- ✓ Mixed formats: live action filmed in real care settings, plus animations and scenarios
- ✓ Built with, and peer reviewed by, subject matter experts
- ✓ Backed by over 20 years' experience in the care sector
- ✓ Ideal for induction, refreshers and Care Certificate learning
- ✓ Feature-rich LMS to assign, track, report and download certificates
- ✓ Weekly virtual delivery of Skills for Care funded leadership training
- ✓ Bespoke eLearning to client specifications, available via SCORM for your LMS



# Your Own Logo and Branding

The screenshot displays the CareTutor website interface. At the top right, there are links for 'News', 'Policy Documents', and 'EN'. The main content area is divided into three sections:

- Login Form:** A white box on the left contains a 'Username' field, a 'Password' field with a visibility toggle, a blue 'SIGN IN' button, and a link for 'Forgot login details'. Below this is a light blue box with the text 'Haven't you joined yet? Sign up here!'.
- Login to Pathway LMS:** A large dark red banner with the Angel Care logo. It features three bullet points: 'Access courses' (with a hand icon), 'Complete Assessments' (with a checkmark icon), and 'Earn eLearning Points' (with a star icon). To the right is a photo of an elderly man and a woman.
- Learner of the Month:** A dark red banner with a yellow 'Learner of the Month!' badge. It congratulates Jenny from Angel Care - Glendale for November 2024. It lists three achievements: 'Activity Superstar' (120 logins), 'Perfectionism Star' (16 tests with 90%+), and 'Communications Explorer' (16 discussion topics / comments). To the right is a photo of Jenny with five stars above it.

# Our Traffic Light Report

Report Builder
Certification Report
Course Progress Report
Download Excel

## User Certification Report

**Report Key**

● = Course Completed  
 ● = Refresher due within 60 days  
 ● = Refresher overdue

Show  rows

User Search

	Care Home Health and Safety	Dysphagia Awareness	Effective Communication	Effective Communication 2	Equality, Diversity and Inclusion	Food Safety and Hygiene in the Care Home	GDPR for Care Workers	Infection Prevention and Control in the Care Home	Personal Care Tasks Volume 1	Personal Care Tasks Volume											
REFRESHER PERIOD =	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year	3 Year											
SURNAME	FIRST NAME	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE	COMP.	DUE
Onyeneke	Chikamso	17/06/24	17/06/27	28/05/25	28/05/28	30/05/25	30/05/28	30/05/25	30/05/28	17/06/25	17/06/28	10/07/24	10/07/27	10/05/24	10/05/27	10/07/24	10/07/27	02/06/24	02/06/27	02/06/24	02/06/27
Aluko	Chioma	19/05/24	19/05/27	19/08/24	19/08/27	07/06/24	07/06/27	12/06/24	12/06/27	23/05/25	23/05/28	28/06/24	28/06/27	21/06/24	21/06/27	29/09/23	29/09/26	21/08/24	21/08/27	21/08/24	21/08/27
Chuka	Gideon	19/06/24	19/06/27	28/05/24	28/05/27	03/06/24	03/06/27	03/06/24	03/06/27	04/06/24	04/06/27		Enrolled	29/05/24	29/05/27		Enrolled	13/06/24	13/06/27	13/06/24	13/06/27
Person	Great	29/04/25	29/04/28	10/05/25	10/05/28	03/01/25	03/01/28	21/02/25	21/02/28	14/01/25	14/01/28	20/05/24	20/05/27	12/01/25	12/01/28	20/05/24	20/05/27	23/01/25	23/01/28	07/02/25	07/02/28
Onuwa	Jordan	19/05/25	19/05/28	29/06/25	29/06/28	10/01/25	10/01/28	11/01/25	11/01/28	04/02/25	04/02/28	06/05/25	06/05/28	11/01/25	11/01/28	13/05/25	13/05/28	13/05/25	13/05/28	13/05/25	13/05/28
Sekuma	Martin	15/12/24	15/12/27	27/07/24	27/07/27	27/07/24	27/07/27	29/07/24	29/07/27	29/07/24	29/07/27		Enrolled	29/07/24	29/07/27		Enrolled	24/05/25	24/05/28	24/05/25	24/05/28
Chaplin	Samantha	21/02/25	21/02/28	19/12/24	19/12/27	24/02/25	24/02/28	24/02/25	24/02/28	26/02/25	26/02/28	01/01/25	01/01/28	18/12/24	18/12/27	02/01/25	02/01/28	14/02/25	14/02/28	14/02/25	14/02/28
Akuba	Valerian	09/04/24	09/04/27	Enrolled	06/08/27	05/10/23	05/10/26	05/10/23	05/10/26	14/12/23	14/12/26	09/04/24	09/04/27	10/06/24	10/06/27	17/04/24	17/04/27	16/08/24	16/08/27	07/04/24	07/04/27

## New developments

### New Course Releases

- Accessible Information Standards (AIS)
- The Role of the Support Worker in Supported Living
- Multiple Sclerosis Awareness: Understanding and Supporting People in Care
- Bipolar Awareness
- Sepsis Awareness
- A new range of HR Training Courses & Continence Awareness Coming Soon!

### Funded Courses

Skills for Care fully funded Leadership Programmes available now

- Lead to Succeed
- Well-Led
- Leading Change Improving Care (LCIC)
- Plus three separate 1-day CPD Courses



### Knowledge Hub

Articles and resources on various topics :

- Care Home Activity
- Infection Control
- Supported Living
- How to access funded training

Over 100 new articles across 15+ categories.



### Updated –Traffic Light Matrix

- Can be exported for CQC inspectors, ASC-WDS information and compliance reports
- Instant visualisation of Service or learner progress.



# Oliver McGowan Training : Overview and Q&A

Mark Thomson – Head of Learning & Development



## What this session is about

- What the Oliver McGowan Mandatory Training actually is
- What CQC will expect
- Funding and future accreditation
- How CareTutor supports you end to end



## Why this training exists

- Prevent avoidable harm
- Improve understanding and reasonable adjustments
- Funding and future accreditation
- Driven by lived experience



## The legal position (why this is not optional)

- Mandatory for CQC registered providers
- The Code of Practice (Sept 2025) sets the standard
- Training must be appropriate to the role



## The simple rule for Tier 1 and Tier 2

- Tier 2: On-site roles
- Tier 1: Back-office roles
- Based on contact and influence



## What Tier 1 and Tier 2 involve

### **Tier 1 (awareness – Non-Client facing roles)**

- 90-min e-learning
- PLUS 1-hour live interactive session



### **Tier 2 (direct care / decision-making)**

- Same 90-min e-learning
- PLUS, full-day, in-person training (often run as two half-days)

## What CQC will ask you to evidence

- Completion – “Show me that your staff have completed the right tier, including the live element.”
- Application – “How do you know this training changed practice?”
- Governance – “What’s your plan and how are you monitoring it?”

## Money and the future

- You can claim money back – Adult Social Care Learning & Development Support Scheme (LDSS)
- Accreditation is coming – NHS England has gone out to procure a national accreditation body for the Oliver McGowan training
- We’ll walk you through both

## Funding and how CareTutor helps

- LDSS funding available
- ASC-WDS required
- CareTutor supports end to end



## Your next steps

Scan the QR Code for more details  
and to Register your Interest in  
Tier 1 / Tier 2 training.



## Pathway LMS Features



**Leaderboards**



**Webinars**



**Grouping**



**Unique URLs**



**Infographics**

Includes More Exciting Features Like:

- Unique URL possible for each client and branches.
- Unlimited branches and departments
- Auto enrolment to groups of courses
- Training Matrix
- Add your own courses and training records
- Email notifications and reminders
- Accessibility options and translation to 70+ languages
- Learning pathways
- Infographics
- Webinars
- Customised Branding
- Full API connectivity
- Microlearning
- Custom Reports
- Connect to HR platforms

## LMS Plans

### For different eLearning needs



#### PATHWAY ESSENTIALS

- ✓ 90+ CPD Accredited Interactive Courses
- ✓ Engaging video-based content
- ✓ Unlimited Staff Turnover
- ✓ Traffic Light Training Matrix
- ✓ API Connectivity
- ✓ Auto enrolment to groups of courses
- ✓ Curricula of Courses
- ✓ Skills, Jobs, Audiences
- ✓ Custom Reports
- ✓ Gamification (Leaderboards)
- ✓ Responsive Customer Support
- ✓ Dyslexic fonts, contrast and translation to 70+ Languages
- ✓ Infographics
- ✓ Up to 10 Branches and Departments
- ✓ Customisable email notifications and reminders
- ✓ Uploading Documents against User Records
- ✓ In-built Calendar

#### PATHWAY PRO

- ✓ All Pathway Essentials features
- ✓ Webinars E+
- ✓ Add Third Party Courses
- ✓ Upload your own training records
- ✓ Own Logo and Branding E+
- ✓ Page with links up to 10 company documents
- ✓ Link to your own website
- ✓ Unlimited Branches and Departments E+
- ✓ Microlearning
- ✓ Learning Paths
- ✓ Migrate Data
- ✓ Blended Learning
- ✓ Automations
- ✓ Skill-gap tests
- ✓ Micro course update
- ✓ Set your own Refresher/Expiry Dates
- ✓ Add custom content and pages

*\*Features available in Essentials Plus(E+) Package*

#### PATHWAY ENTERPRISE

- ✓ All Pathway Pro Features
- ✓ Own branding on certificates and courses
- ✓ Customised URL for your own portal and each branch
- ✓ Other Customisation options

#### Which plan to choose?

**Pathway Essentials** is our base plan, designed to deliver engaging learning and development to your team. **Pathway Pro** has everything in the Essentials plan and includes some features which can be added to your Essentials Package as **Essentials Plus**. **Pathway Enterprise** offers full customisation that helps you meet all your organisation's needs.

## **Register your Interest**

Scan the QR Code to speak with  
our Sales team or for more details!





Live Webinar

## Unlock Funding and Support: Why the ASC-WDS Is Essential for Care Providers



**Kate Gore**  
Relationship and Engagement  
Manager, Skills for Care



**Mark Thomson**  
Head of Learning and  
Development, CareTutor

Thursday, 26<sup>th</sup> March | 11 AM GMT

REGISTER NOW



# Q&A

[info@caretutor.org](mailto:info@caretutor.org) | 020 3129 5667 | [www.caretutor.org](http://www.caretutor.org)