

CareTutor

LIVE WEBINAR

Oliver McGowan Training Overview and CareTutor's Pathway LMS Demo

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Speaker :
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Speaker :
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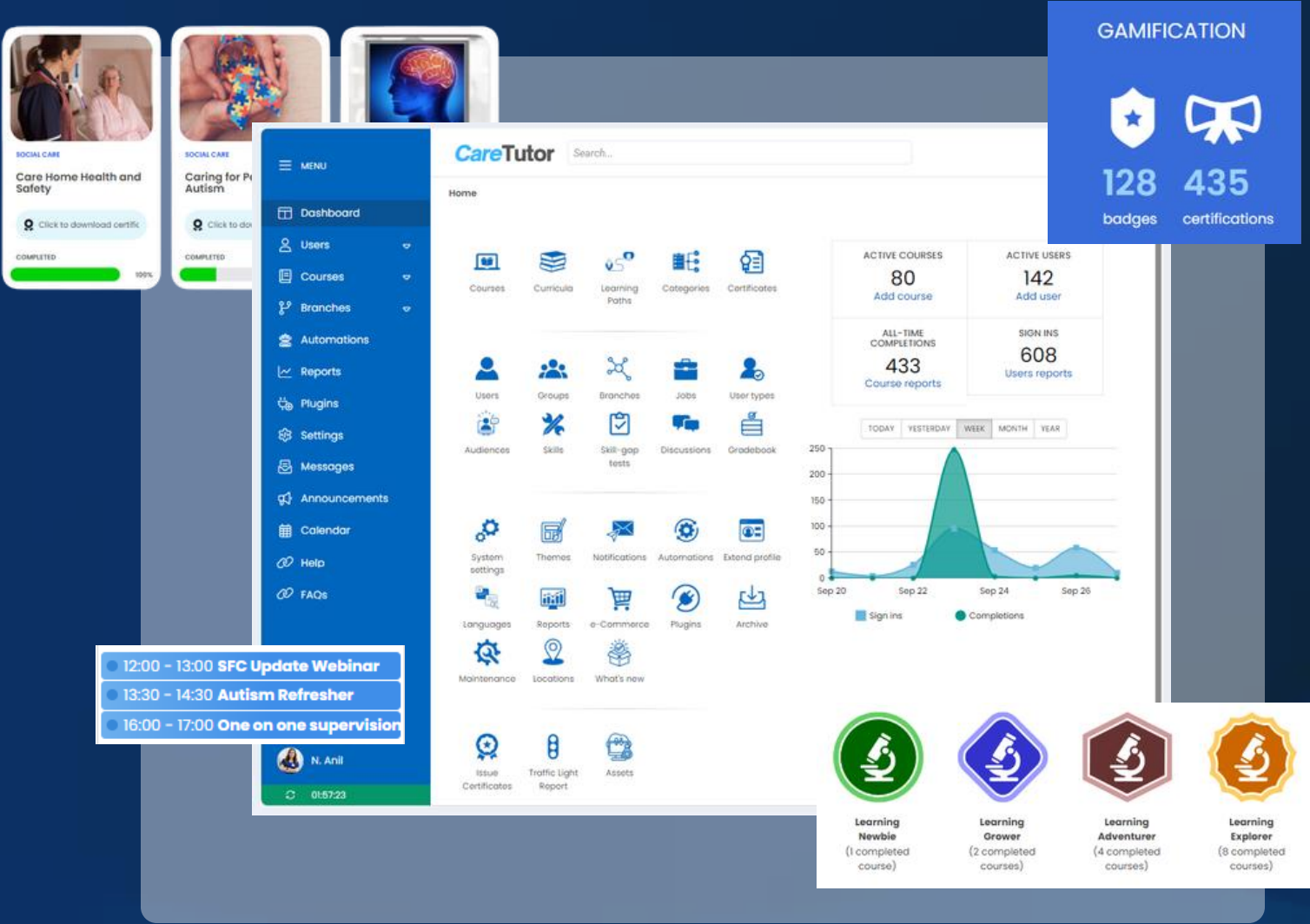
Who are we?



- ✓ CareTutor is a social care training provider delivering the following:
 - Pathway our video-based eLearning platform with over 100 video-based courses
 - Leadership training programme – SfC designed, instructor led, fully funded, delivered by webinar
 - TeamTalk our team learning toolkit
- ✓ Courses are Peer reviewed by organisations such as the Social Care Institute of Excellence.
- ✓ We are a Quality Assured Care Learning Service
- ✓ Great for induction, refresher and Care Certificate Training
- ✓ Feature-Packed Learning Management System – Track Your Team Learning Progress

Pathway LMS Demo

For Health and Social Care Sector



LMS Plans

For different eLearning needs



PATHWAY ESSENTIALS

- ✓ Auto enrolment to groups of courses
- ✓ Responsive Customer Support
- ✓ Dedicated Account Manager
- ✓ Up to 10 Branches and Departments
- ✓ Curricula of Courses
- ✓ Uploading Documents against User Records
- ✓ Gamification (Leaderboards)
- ✓ API Connectivity
- ✓ 120+ CPD Accredited Interactive Courses
- ✓ Engaging video-based content
- ✓ Traffic Light Training Matrix
- ✓ Infographics
- ✓ Migrate Data
- ✓ Skills, Jobs, Audiences
- ✓ Custom Reports
- ✓ Customisable email notifications and reminders
- ✓ Unlimited Staff Turnover
- ✓ Dyslexic fonts, contrast and translation to 70+ Languages
- ✓ Bulk Certificate Download
- ✓ Set your own refresher periods: 1, 2 or 3 years

PATHWAY PRO

- ✓ All Pathway Essentials features **plus**

E+ (Add to Essentials Plus)

- ✓ Webinars
- ✓ Add Third Party Courses
- ✓ Upload your own training records

E+

- ✓ Own Logo and branding
- ✓ Page with links up to 10 company documents
- ✓ Link to your own website

E+

- ✓ Unlimited Branches and Departments
- ✓ Learning Paths
- ✓ Automations

- ✓ Blended Learning
- ✓ Skill-gap tests
- ✓ Micro course update
- ✓ Add custom content and pages

PATHWAY ENTERPRISE

- ✓ All Pathway Pro features **plus**
- ✓ Own branding on certificates and courses
- ✓ Customised URL for your own portal and each branch
- ✓ Other Customisation options

Reviews

"What a breath of fresh air your system is. Easy to navigate and follow. The best one I have seen so far. Excellent customer service, prompt reply, very professional and friendly. Mega Thanks for making my very busy life a lot easier. Well done guys!"

– JC, Jasmine Care South East

"Sarah the admin here has been really positive around the responsiveness of the team and said that the information that has come back to her has been really high quality!"

– DR, Midland Mencap

"I find CareTutor very easy to use as an administrator and our Carers don't have any problems completeing the courses. If there is a problem, it is always easy to get help. The CareTutor team are very efficient."

– GC, My Care Services

Oliver McGowan Training Overview



Why this matters

CQC-registered adult social care providers must ensure staff receive learning disability and autism training appropriate to their role.

Training should help staff:

- ✓ Understand people's needs.
- ✓ Communicate more effectively.
- ✓ Make reasonable adjustments.
- ✓ Reduce avoidable harm.
- ✓ Provide safer, more informed care.

This is about better care, not just completion.

What has changed?

This topic links to:

Recent developments include:

- ✓ Funding continues during 2026–27.
- ✓ Claims are made through the LDSS claims service.
- ✓ The funding pot is limited.
- ✓ Claims must be submitted promptly.
- ✓ The Code of Practice informs expectations.
- ✓ Providers need clear evidence of role-appropriate training.

Do not rely on old awareness training alone.

What is Oliver's Training?

The Oliver McGowan Mandatory Training on Learning Disability and Autism is the government's standardised training.

It includes:

- ✓ National eLearning.
- ✓ A live interactive Tier 1 session.
- ✓ A live face-to-face Tier 2 session.
- ✓ Co-delivery involving autistic people.
- ✓ Co-delivery involving people with a learning disability.
- ✓ Learning appropriate to the person's role.



The right tier depends on the role.

Tier 1 or Tier 2?

Tier 1

For staff who need general awareness.

Tier 2

For staff who:

- ✓ Provide care, support or treatment.
- ✓ Make decisions affecting care or support.
- ✓ Have regular contact with people using services.
- ✓ Lead or manage care services.

Most public-facing adult social care staff are likely to need Tier 2.

eLearning is only the starting point

Providers should ensure staff complete:

- ✓ The approved national eLearning.
- ✓ The correct live Tier 1 or Tier 2 element.
- ✓ Learning appropriate to their role.
- ✓ Additional local guidance where needed.
- ✓ Reflection on how learning applies in practice.

The eLearning alone does not complete the full training route.

Funding during 2026–27

Oliver's Training funding is available for eligible adult social care providers in England.

Funding may support:

- ✓ CQC-registered adult social care services.
- ✓ Regulated staff.
- ✓ Non-regulated staff.
- ✓ Eligible agency staff.
- ✓ Tier 1 training.
- ✓ Tier 2 training.

Funding is limited and reimbursement is not guaranteed.

Current reimbursement amounts

Externally procured training

- ✓ Tier 1: Up to £25 per learner.
- ✓ Tier 2: Up to £90 per learner.

Internally delivered training

- ✓ Tier 1: Up to £12.50 per learner.
- ✓ Tier 2: Up to £50 per learner.

You cannot claim more than the eligible amount actually paid.

The Oliver's Training claim cap

For 2026–27, each eligible provider can claim up to:
£25,000

Total reimbursement for Oliver's Training.

- ✓ Separate from the wider LDSS cap.
- ✓ Subject to eligibility and evidence.
- ✓ Subject to the availability of funding.

This could support a significant workforce training plan.

Evidence you will need

For externally procured training, prepare:

- ✓ CQC registration details.
- ✓ Learner name and eligible role.
- ✓ National Insurance number.
- ✓ Training provider details.
- ✓ Training tier and completion date.
- ✓ Proof of payment.
- ✓ Amount paid per learner.
- ✓ Dated completion certificate.

Create the evidence record
before training starts.

Common mistakes to avoid

Avoid:

- ✓ Assuming every staff member needs the same tier.
- ✓ Relying only on older autism awareness training.
- ✓ Completing the eLearning but missing the live element.
- ✓ Booking before checking provider approval.
- ✓ Losing proof of payment.
- ✓ Missing the claim deadline.

Plan the complete training route before you start.

How CareTutor can support

CareTutor can help providers with:

- ✓ Hosting the approved national eLearning.
- ✓ Assigning learning to the right staff.
- ✓ Monitoring learner completion.
- ✓ Keeping learning records organised.
- ✓ Tracking certificates and evidence.
- ✓ Signposting to an approved partner for live Tier 1 and Tier 2 training.

Learning, tracking and evidence in one place.



What to do next

A simple plan now prevents confusion later.

Start with five questions:

✓ Which staff need Tier 1?

✓ Which staff need Tier 2?

✓ Is the approved eLearning assigned and tracked?

✓ Which approved provider will deliver the live element?

✓ Is the funding evidence being collected?

Put your plan into action

Oliver McGowan training is:

- ✓ A legal requirement for CQC-registered providers.
- ✓ Appropriate to the person's role.
- ✓ More than eLearning alone.
- ✓ Supported by funding during 2026–27.
- ✓ Dependent on clear completion evidence.
- ✓ Easier to manage with the right systems.



CareTutor can help you:

- ✓ Host and assign the approved eLearning.
- ✓ Track completion and evidence.
- ✓ Identify the next training step.
- ✓ Access an approved live-training partner.
- ✓ Maintain clear learning records.



**Have any questions?
Scan to get in touch**