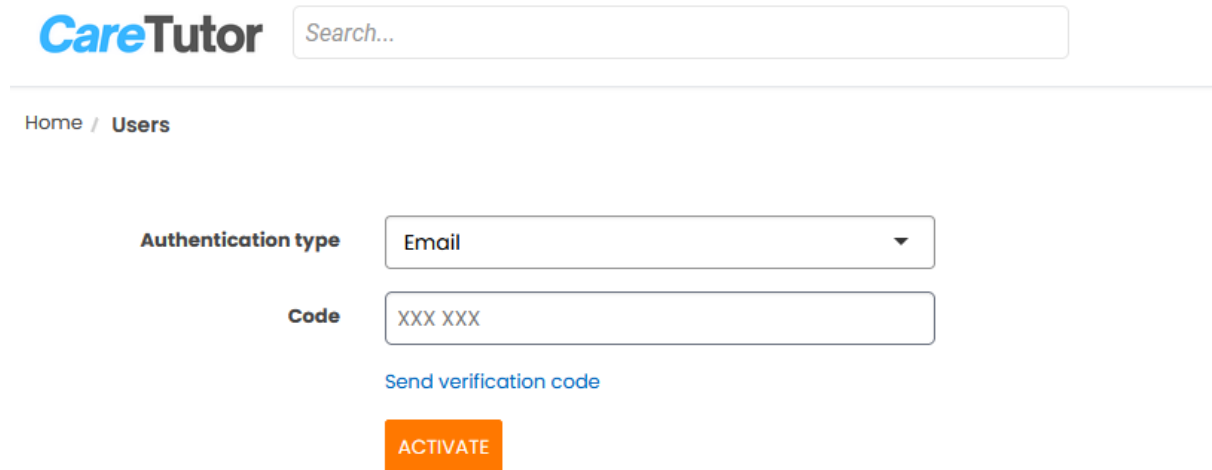


How you sign in using 2-Factor Authentication

Before requesting a verification code, please ensure you have added notifications@mail.pathway.caretutor.org as a approved sender in your email settings.

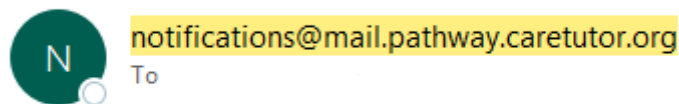
When logging into Pathway, admins will be prompted to provide a verification code as show below:



The screenshot shows the CareTutor web application. At the top left is the 'CareTutor' logo. To its right is a search bar with the placeholder text 'Search...'. Below the logo, there is a breadcrumb trail: 'Home / Users'. The main content area is titled 'Authentication type' and features a dropdown menu currently set to 'Email'. Below this is a 'Code' input field with the placeholder text 'XXX XXX'. Underneath the code field is a blue link that says 'Send verification code'. At the bottom of the form is an orange button labeled 'ACTIVATE'.

If you choose the email authentication, you will be sent an email to the account you have logged into. Sometimes this email can be found in your junk or spam folder, so please be sure to check there too. The email will look as follows:

2 Factor Authentication



Your 2 factor authentication code is 957602

When you enter the code, please ensure there are no spaces at the end so your code can be read correctly.

Authentication type

Email ▼

Code

115138

[Send verification code](#)

ACTIVATE

Alternatively, you can select Google Authenticator and scan the QR code on the screen to get your account setup. You simply open the Google Authenticator app and press the + icon to scan the QR code on the screen. Then you can enter the number shown in your app under Pathway.